

Medical Social Worker/Counsellor



Conceptualized in the year 2004 as a philanthropic initiative for the Eastern and North-Eastern parts of India and the neighboring countries, the Tata Medical Center (TMC) started operations in Kolkata on May 16, 2011. The hospital is governed by a charitable trust – Tata Medical Centre Trust. It is an integrated Oncology facility with well-trained professional staff and equipped with modern facilities and the most contemporary medical equipment. The hospital was designed by Cannon Design, a renowned architectural firm from North America. It is located on 13 acres of land at New Town in Kolkata, West Bengal.

The hospital is an integrated Oncology facility with well-trained professional staff and equipped with modern facilities and contemporary medical equipment. The Hospital, with a capacity of 437 beds, serves all sections of the society, with 75% of the infrastructure earmarked for subsidized treatment for the underprivileged sections. It provides a wide spectrum of services from diagnosis and therapy to rehabilitation and palliative support. The Institution's objective is to excel in service, education and research.

Tata Medical Center (TMC) being one of the leading cancer hospitals in India is one of the best Blood Centre in the country with the state-of-the-art facilities. The blood centre is operational since 2011, provides quality blood products at government approved charges. This is one of the few NABH accredited blood centres in the eastern part of the country and hence high quality standards are practiced at all times. At our institute, the transfusion services are an integral component of treatment and management of cancer patients. The blood centre provides quality blood products to patients by using most advanced technology for blood collection, processing and testing.

To fulfil the above objectives TMC invites applications for the position of:

Medical Social Worker / Counsellor for the department of Blood Centre.

Job Description:

- Blood donor recruitment and retention.
- Arranging voluntary blood donors.
- Communicating with the voluntary blood donor organizations/NGOs
- Arranging blood donation camps.
- Pre-donation counselling of donors to reduce the anxiety of donation.
- During medical screening of donors to identify the high-risk behaviour in a blood donor and counselling of donor by maintaining confidentiality and privacy.
- Post-donation counselling about Dos and Don'ts to the donors.
- Collecting donor feedback for each donation.
- In case of TTI (HIV/HBV/HCV/Syphilis) positivity recalling the donor for counselling.
- Referring the reactive blood donor to local ICTC, STI or liver clinic as per Govt. policy.
- Sending letters to all sero-positive donors regarding their status of blood serology reports.
- Updating the blood donor and blood camp details in the Govt. portal.
- Maintaining the rare blood donor registry.
- Communicating with the patient's relatives regarding the need to arrange apheresis or whole blood donors.

Qualification: MSW/ MSc. in sociology or psychology

Experience – Minimum 6 months experience in a licensed blood center.

The remuneration will be commensurate with years of experience.

***For more details and application forms, please log on to our website today: www.tmckolkata.com. Please Email or Post applications by 30th June 2025 to:** Mr. Suvasish Mukherjee, Head-Human Resources, Tata Medical Center, 14 MAR (EW), New Town, Kolkata – 700160. Email – suvashish.mukherjee@tmckolkata.com